



COMMERCIAL FOODSERVICE  
EQUIPMENT

5925 I-55 South, Byram, MS 39272

T 1 877 2Go LoLo / 1 877 246 5656

F 1 877 504 4073

E info@getLoLo.com

www.getLoLo.com

## LOLO WARRANTY

### LOLO WARRANTY INFORMATION

#### Applicable to U.S. & Canadian Sales Only

Congratulations on your purchase of a LoLo commercial foodservice piece of equipment. Standard with every unit comes the peace of mind that this unit has been thoroughly engineered, properly tested and manufactured to excruciating tolerances. On top of that front-end commitment, LoLo has a dedicated staff of certified technicians that monitor our own technical service hotline at 1-877-246-5656 to assist you with any questions or concerns that may arise after delivery of your new LoLo equipment.

All warranty repairs must be performed by a LoLo Authorized Service Agent (ASA). For warranty inquiries or questions regarding current ASAs, please contact the LoLo technical support hotline at 1-877-246-5656 or visit the LoLo website at [www.getlolo.com](http://www.getlolo.com)

### LIMITED WARRANTY TO COMMERCIAL PURCHASE

We warrant to original commercial purchasers/users that foodservice equipment manufactured by LoLo (“LoLo Equipment”) shall be free from defects in material and workmanship six (6) months from the date of installation or nine (9) months from date of shipment from LoLo, whichever first occurs (the “Warranty Period”), in accordance with the following terms and conditions:

I. This warranty is limited to replacement parts and related labor for LoLo Equipment located at its original place of installation in the United States and Canada.

II. Damage to LoLo Equipment that occurs during shipment must be reported to the carrier and is not covered under this warranty. The reporting of any damage during shipment is the sole responsibility of the commercial purchaser/user of such LoLo Equipment.

III. During the Warranty Period, LoLo - directly or through its authorized service representative - will either repair or replace, at LoLo’s sole election, any LoLo Equipment determined by LoLo to have a defect in material or workmanship. As to any such warranty service during the Warranty Period, LoLo will be responsible for related reasonable labor and portal-to-portal transportation expenses (time & mileage) incurred within the United States and Canada. All warranty service to be performed Monday-Friday 8-5 local time.

IV. This warranty does not cover cleaning maintenance, calibration, periodic adjustments as specified in operating instructions or manuals, consumable parts (such as gaskets, packing, etc.), and labor costs incurred for removal of adjacent equipment or objects to gain access to LoLo Equipment. This warranty does not cover defects caused by improper installation, abuse, careless operation, or improper maintenance of LoLo Equipment. This warranty does not cover damage to LoLo Equipment caused by poor water quality.

V. THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EACH OF WHICH IS HEREBY EXPRESSLY DISCLAIMED. THE REMEDIES DESCRIBED ABOVE ARE EXCLUSIVE AND IN NO EVENT SHALL LOLO BE LIABLE FOR SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES FOR THE BREACH OR DELAY IN PERFORMANCE OF THIS WARRANTY. THIS WARRANTY IS NON-TRANSFERRABLE.

VI. LoLo Equipment is for commercial use only. If sold as a component of another (O.E.M.) manufacturer’s equipment, or if used as a consumer product, such Equipment is sold AS IS and without any warranty.